



## LOUISIANA REAL ESTATE COMMISSION

March 20, 2024, *Education Committee Meeting Minutes*

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### **Others Present:**

Mr. Wardell Coward

Ms. Kyra Triche

Ms. Laura Lancaster

Ms. Laurie Whipp

### **I. CALL TO ORDER**

Chairman Paula Duncan called the meeting to order at or about 10:00 a.m. and conceded direction of the meeting to Education Committee Chair, Secretary Devillier. A roll call was conducted in open meeting. See attendance detailed above. Commissioner Major led the invocation; and, Chairman Duncan led the Pledge of Allegiance.

### **II. PUBLIC COMMENTARY**

None.

### **III. DISCUSSION OF ISSUES RELATING TO CONTINUING EDUCATION**

Ms. Mire led a discussion on issues relating to the Commission's continuing education audit procedures and timeline. Ms. Mire shared that she and Mr. Devillier were made aware that there may be proposed legislation, seeking to alter the Commission's annual continuing education deadlines. Ms. Mire reminded the Commissioners that the current continuing education timeline begins January 1 and is open through December 31 annually. Ms. Mire also provided an overview of the annual license renewal timeline. Ms. Mire stated that her understanding of the potential legislation would see the continuing education deadline changed from December 31<sup>st</sup> to September 30<sup>th</sup> annually. In such event, any continuing education completed after September 30<sup>th</sup> would have to be credited towards the following year's continuing education requirement. Ms. Mire then asked for additional discussion on the topic.

For illustrative purposes, Commissioner Devillier directed the Commissioners to view a continuing education audit and license renewal timeline prepared by LREC staff (Exhibit A). After additional discussion, Ms. Laura Lancaster provided some reasons for seeking the potential legislation. The Commissioners expressed concern with changing the continuing education deadline date and stated that changing the deadline would likely cause more confusion. Mr. Devillier clarified Compliance's current procedures for enforcing continuing education. Commissioner Devillier introduced the idea of having the Commission provide additional written reminders to licensees to complete their education hours ahead of the December 31<sup>st</sup> deadline. Ms. Mire added that the Commission will also work with the Commission's IT database developer to decide how to best remind licensees of annual continuing education obligations via mass communication.

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### **IV. EDUCATION COURSE APPROVAL GUIDELINES**

Ms. Mire reminded the Commissioners that the education course approval guidelines have not been updated since 2019. Ms. Mire added that no immediate action needs to be taken but that the Commissioners should begin reviewing the document for possible updates. Commissioner Devillier added that she'd like Commissioners to have suggestions returned to staff prior to next month's meeting.

### **V. 2025 MANDATORY COURSE TOPIC REVIEW**

Commissioner Devillier and Ms. Mire directed the Commissioners to the results of the 2025 Mandatory Course Topic survey (Exhibit B), which the Commission promoted on its website and social media. Mr. Travis reviewed the results with the Commissioners and added that recurring themes included improving customer service and communication skills. Commissioner Ritchie noted that buyer brokerage representation should also be considered as an option. Ms. Mire requested the Commissioners review the documents and report back with their thoughts ahead of the April 2024 meeting.

### **VI. ADJOURNMENT**

Commissioner Devillier made a motion to adjourn, which was seconded by Commissioner Major, and unanimously approved.